


QUALITY MANAGEMENT SYSTEM MANUAL			
	TITLE QUALITY POLICY	REV NO 0	PAGE 1 OF 1
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		PREPARED BY HMS	APPROVED BY CHMN

QUALITY POLICY

T.S. Rahaman has in place a set of processes to ensure that quality will be experienced consistently across all aspects of training operations and which support the Institute in maintaining a cycle of continuous improvement and rising standards.

The aim is to enable the organization to meet customer requirements, deliver continual improvement and fully comply with legislative and regulatory requirement of the National and International Administrative Bodies, the International Convention on Standards of Training, Certification and Watch Keeping 2010 (as amended), and the International Standard ISO 9001:2015 regarding development, delivery, assessment and certification of various educational programmes.

T.S. Rahaman strives to be the best provider of educational services in the Industry.

Feedback is regularly sought from learners and shipowners / managers with regard to training imparted at T.S. Rahaman. This feedback is evaluated by the trainer "In Charge", and discussed in Principal Monthly Meeting for corrective actions, if any.

The Quality Policy is made known to the employees, learners, sponsors and approving bodies by displaying it at prominent locations within the premises of Training Ship Rahaman as well as its display on TSR website for the public at large to view.



Dated: 01st Oct 2017

Chairman